

# Syllabus Report (SYL)

## CorePass® Tactical Communications



7010:2023

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<b>IQF Level</b>	4	<b>IQF Credit</b>	2
<b>Approved References</b>	Tactical Communication: Effective Interaction Tools for First Responders (Pfarr et. al., 2021)		
<b>Special Notes</b>			

### Recognize and describe tactical communication elements 701023D1

<b>Performance</b>	Identify and describe the key elements of tactical communication, including verbal and non-verbal cues, and understand their roles within the context of de-escalation and officer safety
<b>Standards</b>	In accordance with approved references or agency doctrine.
<b>Conditions</b>	
<b>Comments</b>	

### Apply active listening and persuasion skills to generate voluntary compliance 701023D2

<b>Performance</b>	Demonstrate the ability to apply active listening and persuasion skills to generate voluntary compliance from individuals.
<b>Standards</b>	In accordance with approved references or agency doctrine.
<b>Conditions</b>	This includes understanding the psychological impact of one's communication style and how it affects the behavior of others in high-stress situations.
<b>Comments</b>	

### Implement de-escalation techniques 701023D3

<b>Performance</b>	Demonstrate the ability to apply specific de-escalation techniques that can be used to reduce the intensity of a conflict without resorting to physical force
<b>Standards</b>	In accordance with approved references or agency doctrine.
<b>Conditions</b>	This includes the use of tactical communication strategies to manage and resolve conflicts safely and effectively
<b>Comments</b>	

### Assess and respond to non-verbal cues as part of tactical communications 701023D4

<b>Performance</b>	Assess non-verbal cues and body language as indicators of an individual's emotional state and intentions.
<b>Standards</b>	Adjust their communication approach to prevent escalation and maintain control of the situation, accordance with approved references or agency doctrine.
<b>Conditions</b>	
<b>Comments</b>	

Performance	Candidate critically reflects on the outcomes of their interactions and identifying areas for improvement to enhance their tactical communication skills.
Standards	In accordance with approved references or agency doctrine.
Conditions	
Comments	